



PRODUCT WARRANTY

The Manufacturer's warranty specifically guarantees the surface against premature UV degradation and loss of colour not caused by failure of sub-base, improper design, vandalism and neglect for a period of eight (8) years from the date of installation as per the terms and Conditions of the yarn producer's warranty but not more than specifically retaining light fastness at 7 or greater (out of 8) on the blue wool scale.

This warranty will remain valid only if the following conditions are observed:

- 1.0 Sub-base must be of suitable standard and is not causing or contributing to material wear or abrasion.
- 2.0 The surface is cleaned and maintained in strict accordance with Manufacturer's cleaning maintenance procedure.
- 3.0 Sand infill products must be of the correct grade and kept at the correct level at all times.
- 4.0 The surface is used only and solely for the purpose for which it is designed and installed.
- 5.0 The surface is not wilfully or maliciously damaged.
- 6.0 That the surface be subjected to normal wear and tear.
- 7.0 That only appropriate footwear and sports equipment is used.

To the extent permitted by law, The Manufacturer excludes all liability for any costs, claims or damages relating to personal injury, lost revenue, increased cost, down time costs or any other indirect or consequential damages.

- 100% of the full replacement cost before four (4) years.
- 50% of the full replacement cost after four (4) years but before six (6) years.
- 25% of the full replacement cost after six (6) years and before eight (8) years.

If at any time during the Warranty period the client feels he/she has a valid warranty claim, and notifies Newturf Australia Pty Ltd in writing, Newturf will delegate a representative, within 15 days of the notification from the client, for a joint inspection. If the claim is agreed as valid, then Newturf will carry out the repairs within a period of 30 days.

Our technical and sales staff will be available at all times to advise on the care and maintenance of the surface should any need arise.